Lambert Auto Salvage SMS Policy

At Lambert Auto Salvage, we value your privacy and make every effort to respect your wishes and personal information. In line with this commitment, we have established the following policy for the use of our SMS marketing service. Please read it carefully to understand how we collect, use, and manage your phone numbers.

Collection of Phone Numbers

We collect your phone numbers only when you voluntarily provide them to us, for example, while building quotes or during transactions.

Use of Phone Numbers for SMS

Your phone numbers are primarily used to provide you with updates about the status of your order, to verify VIN numbers, or to follow up with your experience purchasing parts from us via SMS. SMS messaging charges may be applied by your carrier. We will only share your phone number with our SMS provider, subject to their privacy policy. We use RingCentral to send all SMS communications to users who have opted in. You can view the RingCentral privacy policy here <u>https://www.ringcentral.com/legal/last-update-july-29-2024/privacy-notice.html</u> with information on how they use user information.

Opting Out of SMS Messaging

If at any time you wish to stop receiving SMS messages from Lambert Auto Salvage, you can opt out by:

-Texting STOP, UNSUBSCRIBE, CANCEL, or QUIT to opt-out

Please allow up to 24 hours for opt-out to become effective. Once you have opted out, we will not send you anymore SMS messages, nor will we forward your number to another party.

Changes to This Policy

We may periodically update this policy. We will notify you about significant changes in the way we treat your information by placing a prominent notice on our site.

We thank you for your understanding and cooperation. If you have any questions or concernes bout this policy, please feel free to contact us at (662) 728-0409.